CERTIFICATE
IN OFFICE
MANAGEMENT
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BANK FOR
STUDY

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PLEASE GIVE EXAMINATION AFTER STUDY THIS QUESTIO

AN INSTITUTE OF COMPUTER AND INFORMATION SCIENCE

Basic

- 1. If you wanted to type a character that had a foreign language symbol, such as the "é" in the word "resumé," you could type that "é" by first clicking on which tab on Word's ribbon?
- A. Home
- B. Insert
- C. Page Layout
- D. View ANS: B
- 2. The shaded area below this question contains four paragraphs. The second paragraph is typed with Times New Roman font, 14 point size, with 1/2-inch indenting on the left and the right. The other three paragraphs are typed with a different font and point size and with no indenting. If you wanted to change the other three paragraphs to give them the same font, point size, and indenting that the second paragraph has, the fastest way to do that would be to:
- A. Use the font, point size, and indenting features.
- B. Use the font and point size features, then turn on the Ruler and do the indenting.
- C. Use the Format Painter feature.
- D. Copy the second paragraph to the Clipboard, then use Paste three times and change the text.

 ANS: C
- 3.Sometimes when you type a page with several paragraphs, there is not enough room for the final line of the bottom paragraph, so that final line moves to the next page. This usually gives an undesirable appearance to the next page. In that situation, Microsoft Word has a feature that automatically moves the final two lines of the bottom paragraph, instead of just one line, to the next page. However, you can turn that feature on or off, if you know the name of the feature. What is its name?
- A. Widow/Orphan Protection
- B. Keep With Next
- C. Page Break Before
- D. Bottom Border ANS: A
- 4. Suppose you wanted to type the text that is in the shaded area below (but you did not want to use any shading). Which of the following would be the most efficient way to do it?
- A. Insert a two-column, four-row table, and type material in each table cell.
- B. Format the text in two columns, type everything that is in the left column, then type everything that is in the right column.
- C. Type one line at a time. Type whatever text you need on the left, then move to the right by typing spaces, then type the rest of the line.
- D. Type one line at a time. Type whatever text you need on the left, then move to the right by typing tabs, then type the rest of the line.

 ANS: A

- 5. If you create a footnote while typing the first page of your document, and then you continue to type several more pages, the footnote will appear:
- A. At the bottom of every page in your document.
- B. At the end of the document.
- C. At the bottom of the first page.
- D. After the paragraph you were typing when you created the footnote

ANS: C

- 6. The shaded area below contains a picture, and there is some text around the picture. If you wanted to achieve a result that looked exactly like this, then after inserting the picture, you would need to format it by choosing which type of text wrapping?
- A. Square
- B. Tight
- C. In Line with Text
- D. Through

- ANS: B
- 7. In the shaded area below, the second paragraph looks different from the first paragraph. If you wanted to make the second paragraph look the same as the first paragraph, which one of the following would NOT work?
- A. Click in the second paragraph, then click the Line and Paragraph Spacing button, then click 1.0.
- B. Click in the first paragraph, then click the Format Painter button, then click in the second paragraph.
- C. Click in the second paragraph, then make the font size smaller.
- D. Click in the second paragraph, then click the No Spacing button on the Home tab.

ANS:C

- 8. If you typed the first few pages of a document using a one-inch top margin, and then you wanted to type more pages of that document using a two-inch top margin, what would you need to insert before changing the top margin?
- A. An enter
- B. A line break
- C. A page break
- D. A section break

ANS: D

- 9. In the shaded area below, the numbers are a quarter-inch to the right of the left margin. If you wanted to edit this text so that the numbers would be at the left margin, which one of the following would NOT work?
- A. Turn on the ruler line, and drag the First Line Indent marker a quarter-inch to the left.
- B. Click the Page Layout tab, and make the left indent number a quarter-inch smaller.
- C. Click the Page Layout tab, click Margins, and make the left margin a quarter-inch smaller.

	line, click at the beginning of the first word, backspace until the line is at pe the number yourself. If AutoCorrect moves the number to the ANS: C
around it. To create the A. Insert a Text Box B. Create a Page Borde C. Insert a Shape	
D. Insert four Lines	ANS: B
11. From which menu A. Insert Menu	you can insert Header and Footer?
B. View Menu C. Format menu D. Tools Menu	Answer: A
12. To get to the 'Sym' A. Insert B. Format C. Tools	abol' dialog box, click on the menu and choose 'Symbol'.
D. Table	Answer: A
A. Copy & Paste B. Cut & Paste C. Bold	om clipboard is used to move data from one place to another in a document.
D. Justify	Answer: B
14 is an option A.Strikethrough	on in Font Group.
B.Find C.Replace D. Change Styles	Answer: A

15. Shortcut for document views toolbar is situated in bar. Task bar Status bar Tool bar Title bar Answer: B
16. Bullets and Numbering is in tab. Home tab Insert tab Pagelayout tab View tab Answer: A
17. To open a existing document, click on the and then select Open. MS Office button Quick Access Toolbar Document Views Ribbon Answer: A
18. Cut, Copy and Paste is in Group in the Home tab. Font Page Setup Clipboard Editing Answer: C
19 is used to covert from upper case to lower case and vice versa. Toggle case Sentence case Lower case Upper case Answer: A
20. Pressing F8 key for three times selects A) A word B) A sentence C) A paragraph D) Entire document Answer: B
21. What is the shortcut key you can press to create a copyright symbol? A) Alt+Ctrl+C B) Alt + C C) Ctrl + C D) Ctrl + Shift + C Answer: A
D) Cut Dillit C Tillswell, Ti

- 22. What is the smallest and largest font size available in Font Size tool on formatting toolbar?
- A) 8 and 72
- B) 8 and 64
- C) 12 and 72
- D) None of above Answer: A
- 23. Which of the following is graphics solution for Word Processors?
- A) Clipart
- B) WordArt
- C) Drop Cap
- D) All of above Answer: A
- 24. The keystrokes Ctrl + I is used to
- A) Increase font size
- B) Inserts a line break
- C) Indicate the text should be bold
- D) Applies italic format to selected text Answer: D
- 25. A character that is raised and smaller above the baseline is known as
- A) Outlined
- B) Raised
- C) Superscript
- D) Subscript Answer: C
- 26. Thesaurus tool in MS Word is used for
- A) Spelling suggestions
- B) Grammar options
- C) Synonyms and Antonyms words
- D) All of above Answer: C
- 27. Why Drop Caps are used in document?
- A) To drop all the capital letters
- B) To automatically begin each paragraph with capital letter
- C) To begin a paragraph with a large dropped initial capital letter
- D) None of above Answer: C
- 28. A bookmark is an item or location in document that you identify as a name for future reference.

Which of the following task is accomplished by using bookmarks?

- A) To add anchors in web page
- B) To mark the ending of a paragraph of document
- C) To quickly jump to specific location in document
- D) To add hyperlinks in webpage Answer: C
- 29. You cannot close MS Word application by
- A) Choosing File menu then Exit submenu
- B) Press Alt+F4
- C) Click X button on title bar
- D) From File menu choose Close submenu Answer: D

30. The key F12 opens a A) Save As dialog box B) Open dialog box C) Save dialog box D) Close dialog box Answer: A 31. What is the short cut key to open the Open dialog box? A) F12 B) Shift F12 C) Alt + F12D) Ctrl + F12 Answer: D 32. A feature of MS Word that saves the document automatically after certain interval is available A) Save tab on Options dialog box B) Save As dialog box C) Both of above D) None of above Answer: A 33 Which of the following is not available on the Ruler of MS Word screen? A) Tab stop box B) Left Indent C) Right Indent D) Center Indent E) All of them are available on ruler Answer: D 34 Which file starts MS Word? A) Winword.exe B) Word.exe C) Msword.exe D) Word2003.exe Answer: A 35. Background color or effects applied on a document is not visible in A) Web layout view B) Print Layout view C) Reading View D) Print Preview Answer: D 36. What is a portion of a document in which you set certain page formatting options? A) Page B) Document C) Section D) Page Setup Answer: C 37. Borders can be applied to A) Cells

B) Paragraph

- C) Text
- D) All of above Answer: D
- 38. Which of the following is not a type of page margin?
- A) Left
- B) Right
- C) Center
- D) Top Answer: C
- 39. Portrait and Landscape are
- A) Page Orientation
- B) Paper Size
- C) Page Layout
- D) All of above Answer: A
- 40. If you need to change the typeface of a document, which menu will you choose?
- A) Edit
- B) View
- C) Format
- D) Tools Answer: C
- 41. Which of the following is not a font style?
- A) Bold
- B) Italics
- C) Regular
- D) Superscript Answer: D
- 42. What happens when you click on Insert >> Picture >> Clip Art
- A) It inserts a clipart picture into document
- B) It lets you choose clipart to insert into document
- C) It opens Clip Art taskbar
- D) None of above Answer: C
- 43. Which option is not available in Insert Table Autofit behavior?
- A) Fixed Column Width
- B) AutoFit to Contents
- C) Autofit to Window
- D) Autofit to Column Answer: D
- 44. To autofit the width of column
- A) Double click the right border of column
- B) Double click the left border of column
- C) Double click the column header
- D) All of above Answer: A
- 45. Which of the following statement is false?
- A) You can set different header footer for even and odd pages
- B) You can set different page number formats for different sections
- C) You can set different header footer for first page of a section

D) You can set different header and footer for last page of a section Answer: D
45. AutoCorrect was originally designed to replace words as you type. A) Short, repetitive B) Grammatically incorrect C) Misspelled D) None of the above Answer: C
46. Which of the following is the second step in creating a macro?A) Start recordingB) Using your mouse or keyboard, perform the task you want to automateC) Assign a keyboard shortcut to the macroD) Give the macro a name Answer: C
47. In Word, the mailing list is known as the A) Data sheet B) Source C) Data source D) Sheet Answer: C
 48. Which of the following is not one of the three 'Mail Merge Helper' steps? A) Merge the two files B) Create the main document C) Set the mailing list parameters D) Create the data source Answer: C
50. Comments can be added to cells using A. Edit -> Comments B. Insert -> Comment C. File -> Comments D. View -> Comments Answer: B
51. Which of the following is not a valid Zoom percentage in Excel? A) 10 B) 100 C) 300 D) 500 Answer: D
52. The spelling tool is placed on toolbar A) Standard B) Formatting C) Drawing D) Reviewing Answer: A
53. Which of the following is not a valid data type in Excel? A. Number B. Character

C. Label D. Date/Time Answer: B 54. Comments put in cells are called A. Smart Tip B. Cell Tip C. Web Tip D. Soft Tip Answer: B 55. Which menu option can be used to split windows into two? A. Format -> Window B. View -> Window-> Split C. Window -> Split D. View -> Split Answer: C 56. You can activate a cell by a. Pressing the Tab key b. Clicking the cell c. Pressing an arrow key d. All of above Answer: D 57. When you use the fill effects in the format data series dialog box, you can not a. rotate text on the chart b. select a fore ground color c. select a pattern d. select a background color Answer: A 58. To insert three columns between columns D and E you would a. Select column D b. Select column E c. Select columns E, F and G d. Select columns D, E, and F. Answer: B 59. Hyperlinks cannot be a. Special shapes like stars and banners b. Drawing objects like rectangles ovals c. Pictures d. All can be hyperlinks Answer: D 60. You can add an image to a template by clicking the Insert Picture From File button on the Toolbar. a. Standard b. Formatting

c. Drawing

d. Picture Answer: D

61. To drag a selected range of data to another workshed a. Tab key b. Alt key c. Shift key d. Ctrl key Answer: D	et in the same workbook, use the
62. When you print preview a worksheet a. the entire worksheet is displayed b. the selected range is displayed c. the active portion of the worksheet is displayed d. a, b and c Answer: D	
63. You can open the Sort dialog box by choosing Sort a. View b. Format c. Tools d. Data Answer: D	from the menu
64. When working in the page break preview, you can a. view exactly where each page break occurs b. add or remove page breaks c. change the print area d. all of above Answer: D	
65. What is entered by the function =today() A) The date value for the day according to system clock B) The time value according to system clock C) Today's date as Text format D) All of above	Answer: A
66. Which function will you use to enter current time in A) =today() B) =now() C) =time() D) =currentTime()	a woksheet cell? Answer: B
67. Merge cells option can be applied from A) Format Cells dialog box Alignment Tab B) Formatting toolbar C) Both of above D) None of above	Answer: A
68. Which of the following format you can decide to apA) Number formatB) Border formatC) Font format	ply or not in AutoFormat dialog box?

D) All of above	Answer: D
69. How can you remove borders applied in cells? A) Choose None on Border tab of Format cells B) Open the list on Border tool in Formatting toolt C) Both of above D) None of above	oar then choose first tool (no border) Answer: C
70. You can set Page Border in Excel from A) From Border tab in Format Cells dialog box B) From Border tool in Formatting toolbar C) From Line Style tool in Drawing toolbar D) You can not set page border in Excel	Answer: D
71. You can check the conditions againstA) Cell value B) Formula C) Both of above	when applying conditional formatting
D) None of above	Answer: C
72. When a range is selected, how can you activate A) Press the Alt key B) Press Tab C) Press Enter	the previous cell?
D) None of above	Answer: D
73. Each excel file is a workbook that contains diffesheet in workbook? A) work sheet B) chart sheet C) module sheet D) data sheet	erent sheets. Which of the following can not be a Answer: D
74.Ms.word 2007 Extent ion file name is-A).XLS B) .BMP C).DOCX	
D).DOC	ANSWER: C
75.By Default Howmany worksheet we can get to 6 A)3 b)8 c)4	open a book excel-
d)7	ANSWER:A
76.when we enter a formula into a cell it's reflect o A)Name box B)Cell	r showing from which bar?

C)Status bar D)Formula bar	ANSWER:D
77."Organize clip" is situated from which option-	
A) Lifo B) Clip board C) Smart art D) Clip Art	ANSWER: D
78.Mail merge is used to—	
A) Create a chatB) Send a letter in different addressC) Send a letter in same addressD) None of this	ANSWER:B
79. Maximum Zooming level in excel field is—A) 100%	
B) 800% C) 400% D) 200%	ANSWER:C
80. How many types of chart—	
A) 11 B) 15 C) 20 D) 10	ANSWER:A
81. Data validation option is coming from—	
A) InsertB) EditC) ViewD) Data	ANSWER:D
82. What is the full form of DBMS—	
A) Date base management systemB) Data basic management systemC) Database management systemD) None of this	ANSWER:C
83Mdb is stand for—	
A) My data source	

	B) My data baseC) Management data driveD) None	ANSWER:A
A) 'B) l	Power point application field is used to create— Text document Database	
	Animation /Presentation Design	ANSWER:C
85.	How many types of view in power point field—	
	A) 3 B) 2 C) 1	ANGWED
	D) 5	ANSWER: A
86.	Transition effect is apply on –	
	A) Text B) Component C) Slid	
	D) Paper	ANSWER: C
87.	Custom Animation is applied on—	
	A) Component	
	B) Text C) Slid	
	D) Image	ANSWER:A
88.	Maximum zooming level in power point—	
	A) 100%	
	B) 500% C) 200%	
	D) 400%	ANSWER:D
89.	How to run a power point presentation using—	
	A) F2	
	B) F5 C) F12	
	D) F6	ANSWER:B
90.	'ESC' Key is used to—	
	A) Come out DOS Field	

	B) Come out normal field in power pointC) Come out to DesktopD) None	ANSWER:B
91.	To continue our presentation using —	
	A) Master	
	B) Loop	
	C) Scenario	
	D) None	ANSWER:B
92.	In excel field how to convert two different cell text into one cell—	
	A) Lent	
	B) Convert	
	C) Contour	ANCWED. D
	D) Concatenate	ANSWER: D
93.	Full form of .PPS	
	A) Power point slide	
	B) Power point seen	
	C) Power point show	
	D) Power point slide show	ANSWER:C
94.	Action button is used to create	
	A) Hyperlink	
	B) Connection	
	C) Loading	
	D) None	ANSWER: A
95.	Replace short cut key—	
	A) Ctrl+k	
	B) Ctrl+h	
	C) Ctrl+f	
	D) Ctrl+g	ANSWER: B
96.	CTRL+ k is used –	
	A) Hyperlink	
	B) Replace	
	C) Curve	
	D) Indentation	ANSWER:A
97.	Text Wrapping option is coming from –	

A) FormatB) InsertC) View		
D) Layout 98. 'Macro' is used	l to –	ANSWER:A
A) Set a docur	nent	
B) Save a fileC) Record a do	agument	
D) None	ocument	ANSWER:C
99. Publisher is us	ed to create –	
A) Presentation	n	
B) Design		
C) TextD) None		ANSWER: B
100. 'If we want to	o apply a sound into a presentation it's possible' –	
A) True		
B) False	sho not	
C) Maybe/mayD) All are wro		ANSWER:A
	field if we want to create any background style using –	1110 11 211.71
A) Insert		
B) Format		
C) View D) Edit		ANSWER: B
·	save our created design into publisher library then choose –	
102. If we want to	save our created design into publisher notary their choose	
A) Add to con	tain library	
B) Design gall	· ·	
C) Frame libra	•	
	are wrong SWER: A	
103. The amount of Ans: scale	f open space around an object creates a factor called	·
	model is based on the light-absorbing quality of ink printe	d on paper.
Ans: CMYK		
	is the color of nature, fertility and life.	
Ans: Green		

106refers to the surface quality of an actual or represented substance.
Ans: Texture
107. The Internet addresses are bits in length in IPV4 addressing scheme
Ans: 32
108 is a static algorithm in which every incoming packet is sent out on every outgoing line except the one it arrives on. This method usually generates vast number of duplicate packets. Ans: Flooding
109. The subnet gets increasingly loaded with packets causing increase in delay in the delivery of packets, which can lead to more retransmission, and ultimately increasing more and more traffic. This is a concept called as Ans: Congestion
110. The layer is the topmost layer in the subnet. Ans: Network
111. The maximum size of the window in a Sliding Window Protocol is A
Ans: Data link layer
112. Data Link Control Protocol (HDLC) is implemented at the A
Ans: Data link layer
113. The range of sequence number which is the concern of the receiver is called the receive sliding window.
Ans: receive sliding window
114. In type of service, no connection is established before hand or afterwards. A
Ans: Unacknowledged Connectionless Service
115 is the process in which the receiver tries to guess the message by using redundant bits
Ans: Forward error correction
116. The layer provides a well defined service interface to the network layer, determining how the bits of the physical layer are grouped into frames
Ans: Data Link
117. If there is only one station with a packet to send, this guarantees that there will For that packet

Ans: never be a collision
118. With Slotted Aloha, a sends out small clock tick packets to the outlying stations.
Ans: centralized clock
119. With Slotted Aloha, a sends out small clock tick packets to the outlying stations.
Ans: centralized clock
120. Which type of channel it is where the number of users are stable and the traffic is not bursts?
Ans: static channel
121. A noise where foreign signal enters the path of the transmitted signal is called
Ans: cross talk
122. The distance a simple signal can travel in one period is called
Ans: Wavelength
123. The absolute value of a signal's highest intensity is called A
Ans: Peak Amplitude
124. The signal which has infinitely many levels of intensity over a period of time is called Ans: digital signal
125. The Switching Elements are also called as Ans: Interface Message Processors (IMPs)
126. Transmission Lines are also called as A
Ans: circuits channels, or trunks
127. Which of the following network is used to connect a number of computers to each other by cables in a single location?
Ans:LAN
128. Which of the following refers to the associative memory?
ANS: there is no need for an address i.e. the data is used as an address
129. The short cut key to start a new line without starting a new paragraph is
ANS: Shift+Enter

130. To move the cursor to end of the document, press
ANS: Ctrl+End
131. The Boolean expression for a 3-input AND gate is
ANS: $X = ABC$
132. Output will be a LOW for any case when one or more inputs are zero for a(n)
ANS: AND gate
133. Which of the following logical operations is represented by the + sign in Boolean algebra?
ANS: OR
134. The output of an AND gate with three inputs, A, B, and C, is HIGH when
ANS: $A = 1$, $B = 1$, $C = 1$
135. Convert hexadecimal value C1 to binary.
ANS: 11000001
136. Which of the following refers to the associative memory?
ANS: there is no need for an address i.e. the data is used as an address
137. A bookmark is an item or location in document that you identify a name for future Reference. Which of the following task is accomplished by using bookmarks?
ANS: To quickly jump to a specific location in the document
138. By default, on which page the header or the footer is printed?
ANS: on every page
139. In MS-Word, for what does ruler help?
ANS:TAB,INDENT, PAGE MARGINE
140. Using Find command in Word, we can search?
ANS:FOFMATS, SYMBOLS,CHARACTERS
141. MS-Word automatically moves the text to the next line when it reaches the right edge of the screen and is called?

ANS: Word Wrap

142. Selecting text means, selecting?

ANS: any of the above

143. A character that is raised and smaller above the baseline is known as

Ans: Superscript

144. If you need to change the typeface of a document, which menu will you choose?

Ans: Format

145. Which of the following is not a font style?

Ans: Superscript

146. MICR stands for

Ans: Magnetic Ink Character Reader

147. The first computer introduced in Nepal was

Ans: IBM 1401

148. The capacity of 3.5 inch floppy disk is

Ans: 1.44 MB

149. MSI stands for

Ans: Medium Scale Integrated Circuits

150. IBM 1401 is

Ans: Second Generation Computer

151. CD-ROM stands for

Ans: Compact Disk Read Only Memory

152. UNIVAC is

Ans: Universal Automatic Computer